

Partners  
in Salford

# Salford Community Safety Strategy 2024 – 2027



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# Salford Community Safety Strategy 2024 – 27

## Salford Foreword

The Community Safety Partnership is pleased to present our community safety strategy for 2024 – 2027. It sets out our ambitions for community safety across the city over the coming three years.

The overarching aim of the Community Safety Partnership is to build safer, stronger, more resilient communities in Salford and reduce the fear of crime.

To achieve this aim we will focus our collective efforts and resources on six priorities where we will seek to achieve progress during the lifetime of this strategy. They align with national and regional legislation, policy and strategy and reflect our most pressing community safety issues as identified through analysis of community safety related statistics and by listening to the views of those living and working in the city. Our priorities are:

- Driving down crime
- Reducing serious violent crime
- Tackling anti-social behaviour
- Building resilient communities
- Protecting vulnerable people
- Reducing offending

These six priority areas are broad in their spectrum and therefore the Community Safety Partnership has identified issues of importance within each of these priorities and these are as follows:

- Volume crime within neighbourhoods
- Serious and organised crime
- Serious violent crime
- Community cohesion and hate crime
- Radicalisation and extremism
- Community confidence
- Domestic abuse
- Substance misuse
- Youth crime prevention (including knife crime)
- Young and adult re-offenders

Community safety remains a priority for Salford. Overall recorded crime in both Salford and the Greater Manchester region has seen some increases over the last three years, including violent crime and domestic abuse. Economically motivated crimes such as shoplifting and theft from the person have seen significant increases, but other crimes such as residential burglary have remained static over this period of time.

The last three years have seen unprecedented demands on all of our services. The pandemic tested us all in continuing to deliver safe and effective services and, in partnership, we rose to that challenge. We continue to face unprecedented pressures on public sector funding, with more than a decade of public funding cuts impacting on resources and capacity across the partnership.

Whilst there has been a significant amount of long-term financial pressure on the public sector, there has since been increased investment in police recruitment, leading to challenges in bringing on a young and inexperienced workforce. The police are responding to this with a performance-based development model and a robust approach to problem solving in partnership with relevant agencies.

It remains imperative that services and communities work together to achieve our community safety ambitions and this strategy recognises that we will need to use our available resources in the most effective ways to achieve our aims.

Salford is a rapidly changing and growing place with a proud and fascinating history and an exciting and vibrant future. Our population is growing, and the city is home to a broad cross-section of people. We are proud of this diversity and the tolerance and respect that people display towards each other. We will continue to support and encourage greater cohesion amongst all our communities and citizens.

The city is also increasingly attracting new business and development, in part because of better community safety. This reinforces the city's reputation as a place to invest and it supports economic regeneration. We will continue to support business to thrive in safe and secure places.

We will remain alert to the changing nature of crime and the increasingly complex patterns of criminality and we will adapt our responses to emerging threats.

It is the duty of all citizens to play their part in building safer, stronger more resilient communities. The Community Safety Partnership recognises the valuable role that community members contribute by reporting community safety issues, supporting criminal justice agencies, and by taking responsibility for their personal safety and the safety of others.

*Joint Chairs of the Salford Community Safety Partnership*

*Lead Member for Environment, Neighbourhoods and Sport and Leisure*

## Context - A changing city – the people and the place

The 2021 UK Census gives us an up-to-date picture of the changing face of Salford. Overall, the population of Salford has grown by 15.4% between 2011 and 2021, with now nearly 270,000 residents. This is significantly higher than the national average of 6.6% increase for England as a whole and is the tenth highest rate of increase for any local authority in the country. This population growth is due to both birth rate and inward migration.

The age profile of the city's population has changed over time with substantial increases in the number of younger people, now 59% of the population are aged under 40, compared to 56% in 2011.

Salford has an increasingly diverse mix of ethnic and religious communities, with 18% of residents describing themselves as belonging to a black or minority ethnic group, compared to 10% of the population in 2011. There are longstanding communities including the Orthodox Jewish community in the Broughton area, which is the second largest outside London and the Yemeni, Bangladeshi and Pakistani communities in Eccles. Newer communities include those of Eastern European background and Black African background, and, more recently, Chinese people from Hong Kong. The proportion of households where all adults speak English as a main language has decreased from 92% in 2011 to 87% in 2021. 9% of households contain no adults who speak English as a first language, with main languages spoken being Polish, Portuguese and Arabic.

Salford University hosts a substantial and diverse student population of 23,000 students, including many international students. The majority live in the area surrounding the university campus.

Questions around gender identity and sexual orientation were asked for the first time in the 2021 census. Salford residents aged 16+ responded on gender identity, with 99.2% indicating that their gender identity is the same as their sex registered at birth, compared to 99.4% for England as a whole. 3.6% of respondents to the sexual orientation question identified as Gay or Lesbian compared to 1.7% in England, and 2.1% identified as Bisexual compared to 1.4% in England.

Social deprivation remains an issue in Salford, with the latest indices of deprivation placing Salford as the 18<sup>th</sup> most deprived local authority in England\*, which partially reverses the improving direction of travel seen between 2004 and 2015.

More positively, the proportion of Salford residents aged over 16 without any qualifications fell from 27% in the last census to 20% in 2021 and there has been a large increase in the proportion of Salford residents with degree-level qualifications or equivalent.

The proportion of Salford residents aged over 16 who were in employment increased from 53.7% to 56.4% in 2021, whilst in the Northwest region that percentage fell from 54.2% to 53.7%.

The percentage of unemployed (excluding full-time students) in Salford fell from 4.8% to 3.6%, while the percentage of people aged 16 years and over who were retired (economically inactive) decreased from 18.8% to 15.6%. 5.4% of the working population are unemployed in Salford and there remains a significant and higher than average proportion of people out of work due to health reasons.

Recent data on school attendance in the city demonstrates the impact of the pandemic on children and young people. Pre-covid attendance rates of 96% for primary school aged

children, and 93% for secondary school pupils both dropped by 3 percentage points in the post-covid school years. We recognise that the pandemic and ongoing economic insecurity has negatively impacted on children's mental health and wellbeing, their feelings of safety and confidence in the future and this will shape the services we provide to support young people.

Overall levels of health in Salford have improved, with 50% of citizens reporting very good health, but this remains below national and regional levels. A fifth of Salford's population meets the definition of disabled under the Equality Act and over 7,000 residents provide at least 50 hours of unpaid care every week.

Public transport and particularly connectivity across the city is critical for people to access work, social and leisure opportunities. Public transport and walking are significantly more common means of transport to work in Salford than other parts of the country. Younger and older people rely on safe and accessible public transport to access social and leisure activities and suitable service provision is currently a barrier for them.

Decent and affordable housing is needed for the growing population and there continues to be a significant number of new homes built in the city with 2,728 homes completing in 2021/22. An increasing number of new affordable homes are now being delivered by Derive, the council's local housing company, which was set up in 2018. In 2022/23 Derive delivered a total of 184 affordable homes.

Salford is a proud ambitious city, with a strong track record of regeneration and economic growth. Around 2.3m square foot of commercial floorspace have been delivered in the city within the last five years and the city's growth should deliver around 40,000 new jobs by 2040.

Our focus remains on delivering against the city's inclusive growth strategy (The Salford Way) and in seizing the opportunities to come from the city's next waves of major regeneration, building stronger connections and opportunities for Salford people.

\*Ranking based on the average level of deprivation across neighbourhoods in local areas ranked nationally on the Index of Multiple Deprivation 2019, MHCLG 2019  
<https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019>

## Introduction

Salford Community Safety Partnership comprises public, voluntary and private agencies each with their part to play in making Salford a safer, stronger, more resilient place. This strategy provides a framework for the many activities that the partnership will deliver to improve community safety and community confidence in the city. Safer places and lower crime rates encourage businesses to invest in the city and we will do all that we can to support local economic growth.

We recognise that deprived areas suffer a disproportionate amount of crime and disorder and are vulnerable to a breakdown of community cohesion. This plan has been driven by analysis and intelligence identifying areas of greatest need and we will deliver localised activity to improve the quality of life in these neighbourhoods and to support people facing severe and multiple disadvantage.

This strategy has been developed in consultation with citizens and communities and whilst all the priorities were seen as important, responses identified that the top priority for citizens is tackling anti-social behaviour, followed by building strong and safe communities and driving down crime.

Responses identified that the public would like to see a more visible and active police presence in neighbourhoods, and the importance of community policing to prevent the escalation of low-level crimes. A clean, green and safe environment is highlighted, including improved street lighting and maintenance of public spaces to enhance safety. Safety on public transport and a visible staff presence at transport hubs is important to improve feelings of safety, as well as better road safety measures.

Concerns about anti-social behaviour included a desire to see more safe spaces and activities for young people to keep them from being involved in disruptive behaviour and more criminal activity.

Drug use and dealing are major concerns and the need for better support for victims. Support for victims of domestic abuse is highlighted. Online safety is important across all age ranges as well as safeguarding children and young people from extremist online and social media content.

Overall, there is a clear desire for a proactive and prevention led strategy that addresses both crime and the underlying social issues contributing to it. We have incorporated these priorities into this strategy.

This strategy does not stand alone. It is aligned to other plans, in particular the Greater Manchester Deputy Mayor's Police and Crime Plan "[Standing Together](#)" and the respective Safeguarding Board plans. The [Safeguarding Adults Board Strategy 2023 – 2026](#) and the [Safeguarding Children Partnership Strategy 2023 – 2026](#) have now been aligned around five priorities - working to prevent, working to protect, voice of the adult/child, communication and engagement and safeguarding effectiveness. By aligning with these strategies we can align and consolidate our respective resources to protect and support all our communities.

This strategy describes our three-year aspirations, how we will manage our resources and how we will measure our effectiveness, working in partnership with others.

## Strategic vision and priorities

The overarching aim of the Community Safety Partnership is to build safer, stronger, more resilient communities in Salford and reduce the fear of crime.



## Community Safety Priorities 2024 to 2027

### Driving down crime

Between 2020 and 2023, recorded crimes have seen increases year on year, reaching 34,000 crimes last year, an increase of 12% from the year before. There have been increases in violent crime, hate crime and domestic abuse. Economically motivated crimes such as shoplifting and theft from the person have seen significant increases, but other crimes such as residential burglary have remained static over this period of time.

We recognise that cyber-crime such as phishing scams and fraudulent financial trading is a significant community safety issue, often targeting vulnerable or disadvantaged consumers. The council's Trading Standards service works closely with the Citizens Advice Consumer Service and national bodies such as Action Fraud and the National Fraud Intelligence Bureau to tackle these crimes and safeguard vulnerable victims.

In 2022/23 domestic related crime accounted for nearly 20% of all recorded crime, slightly higher than the GM rate of 18%.

Hate crimes make up a much smaller percentage of all crime, at around 3.5% which is slightly higher than the GM rate, but the impact of this on victims and communities is significant and tackling hate crime remains one of the priorities in this strategy.

The Greater Manchester Policing and Community Safety survey speaks to 13,000 residents aged 16 and over each year. The latest figures show that the majority of the public state that they feel 'very' or 'fairly' safe in their area, at 86% in Salford, slightly below the GM level at 89%. However, younger people tend to feel a little less safe in their local area compared with older people. Young women in particular feel less safe, with 83.4% of those aged 16-25 feeling safe in their local area compared to 89.0% of male respondents of the same age.

Women and girls' safety has recently been explored in detail by the Salford Women and Girls' Commission and this community safety strategy will support delivery of relevant recommendations from their report.

The survey also asks residents whether they agree that the community safety partnership is dealing with community safety issues in their local area. This can be used as a measure of how visible community safety partnerships are to the public. In Salford the percentage of respondents who agree has fallen year on year from 45% to 38%. This trend is reflected, albeit less sharply, across Greater Manchester. The communications plan that sits alongside this strategy will address the issue of raising public awareness of the work of this partnership.

As a partnership, we make use of designing out crime initiatives to further reduce domestic burglaries and crimes against businesses including target hardening and the application of Secure by Design principles in new build developments.

We remain committed to building and maintaining safer environments and we will therefore continue to improve the street scene to ensure that people who live and work here feel safe when out and about in the city. We will maintain our commitment to operating a CCTV control room that is staffed 24 hours per day, 365 days per year, to identify and respond quickly to incidents of crime and disorder. We will continue to review crime pattern analysis, moving our mobile cameras in accordance with need.

In this community safety strategy we are strengthening our focus and efforts on violent crimes and serious and organised crime, which is closely linked to them. In our response to violent crime we will have regard to the Government's Serious Violence Strategy and the legislation that places new duties on Community Safety partnerships.

Our flagship Project Gulf initiative will continue with its partnership work to disrupt serious and organised crime. This brings together a wide range of partners including Regulatory Services, Children's Services, HM Revenue & Customs, Fire Service, the Health and Safety Executive and Registered Housing Providers to deliver tactical disruption and protection plans.

Greater Manchester stands above the national average for all forms of violence and Salford has higher rates than the GM average. There has been a year-on-year increase in the volume of violence with injury cases in Salford.

The partnership has always acknowledged that greater law enforcement alone is not enough to achieve the required long-term solutions to serious violence. That is why over previous years we have focussed on prevention and early intervention, while offering support to and protecting those who we believe to be at risk of serious violence within our communities. We have developed a Serious Violent Crime Strategy to sit alongside this strategy which outlines our approach in this regard.

**Over recent years our successes include:**

- Salford police have established a dedicated Neighbourhood Crime Team which specifically targets burglary, robbery and vehicle crime offences.
- Arrests have increased across the whole of Greater Manchester from approximately 85 per day at the beginning of 2020 to around 160 per day. In Salford arrests are up from an average of 82 per week to over 100.
- Used police stop search powers to ensure that people committing burglaries, robberies and knife enabled crime are targeted and held to account.
- We delivered targeted knife crime prevention projects within Salford schools, enabling young people to understand the dangers of knife crime and encouraging positive life choices amongst young people.
- Over the last 18 months we have reduced the number of open crimes being carried by police staff from 9,600 to around 4,000.
- The Police Transport Unit patrolled tram stops at the Quays and Weaste to tackle a series of knife point robberies which resulted in arrests.
- GMP and Forest Bank Prison ran bespoke and pro-active operations at the Prison to disrupt the smuggling of drugs and contraband, resulting in a 90% drop over recent months in drugs throwovers into Forest Bank Prison.
- Salford pioneered multi-agency organised crime interventions under Project Gulf, using all our available powers to disrupt and close down serious and organised gangs (OCG), seizing and redistributing criminal assets.
- A new Urban Street Gang partnership meeting has been developed, to tackle those entrenched individuals who are at risk of falling into OCG activity.
- We are continually reviewing the suitability of our CCTV cameras and their coverage, deploying mobile CCTV cameras to areas of new emerging crime need. In 22/23 we were also able to install a small number of new permanent CCTV cameras in areas including the Broadwalk, Pendleton.
- We have proactively reviewed over 1,500 licensed premises applications to uphold the licensing objectives of prevention of crime and disorder, prevention of public nuisance, public safety and the protection of children from harm.

- Salford GMP now has a strategy to address violence against women and girls (VAWG) which takes the form of a weekend night-time Policing operation.
- Salford Women and Girls' Commission published their findings including recommendations to address women and girls feelings of safety.
- We launched the STEER intervention and mentoring programme, which continues to work intensively with young people at risk of organised crime to divert them away from crime and back into education, employment and training.

**Over the next three years we will:**

- Continue to monitor crime trends and use problem solving approaches to reducing crime.
- Engage with our communities at a local level to understand their views and concerns about crime.
- Continue to refer victims to Victims' Services, to ensure support is provided and to reduce the risk of repeat-victimisation.
- Employ our neighbourhood problem solving models to tackle local crime issues.
- Deliver targeted knife crime prevention projects within Salford schools, educating young people on the dangers of knife enabled crime and encouraging positive life choices amongst young people.
- The council's Trading Standards service will continue to work closely with local and national bodies to protect vulnerable victims of cyber-crime.
- Continue to work with the Greater Manchester Violence Reduction Unit and our voluntary and community sector partners to develop our community-led approach and develop evidence-based interventions to reduce violent crime.
- Deliver against the new priorities in the Serious Violence Strategy.
- Maximise enforcement opportunities for those identified as persistent offenders of serious violence through effective partnership work across the community safety and criminal justice arenas.
- Continue to focus on local problem solving with Salford Royal Hospital and Forest Bank Prison to reduce reported violent crime and calls for policing services.
- Work hard to increase arrests, safeguard and secure positive outcomes against domestic abuse perpetrators through striving to arrest 40% of those involved in domestic abuse cases.
- Use all our powers including civil injunctions, licensing, benefit fraud and criminal investigations to disrupt and close down serious and organised gangs.
- Continue to work with partner agencies across local authority borders to tackle counterfeiting criminality.
- Use our licensing powers to encourage licensed premises to withdraw low price/high alcohol products from sale.
- Promote a healthy, thriving and safe night-time economy, for both staff and leisure users, making full use of our licensing laws, including health and safety legislation, to improve the management of licensed premises.
- Continue to review where CCTV cameras are placed, deploying mobile CCTV cameras to areas of new emerging crime need.
- The partnership will work with the Salford Women and Girls' Commission to deliver community safety interventions.

## Tackling anti-social behaviour

We recognise the corrosive effect of anti-social behaviour on victims' health and wellbeing and the negative impact on the wider community. As a partnership we have strong multi-agency arrangements and interventions which are making a difference.

The statistics on recorded anti-social behaviour show a significant peak in between April 2020 and March 2021, when the pandemic lockdown generated a high volume of reported incidents of parties and gatherings of people contrary to restrictions in place at that time. Between April 2021 and March 2023 incidents reduced substantially with a 29% reduction, a pattern reflected across Greater Manchester as a whole. Conversely, over the last three years, public order offences increased by 50% in both Salford and Greater Manchester, and criminal damage and arson offences by respectively 26% in Salford and 13% in Greater Manchester.

We know that there are seasonal fluctuations in anti-social behaviour, in particular levels rise in the summer holidays and around Halloween and Bonfire Night and we plan specific operations and events at these times, such as organised firework displays. We also work closely with other GM authorities and partners including the police and the Fire and Rescue Service with Safe 4 Summer and Safe 4 Autumn initiatives.

Tackling environmental crime such as fly-tipping, graffiti, littering, dog fouling and criminal damage is a priority for the community. The city council continues to actively pursue and take enforcement action against fly-tippers but prosecutions have been impacted negatively by significant delays in cases heard at court due to the COVID-19 pandemic backlog.

Environmental blight negatively impacts on the look and feel of neighbourhoods and people's feelings of safety. Deliberate fire setting has stayed relatively static over the last three years at around 950 incidents a year, but it is still an issue in some neighbourhoods and we will continue to deliver interventions to reduce arson incidents.

Anti-social behaviour is not at the same levels around the city. We share information between agencies so that we can respond to emerging issues in neighbourhoods and deliver local responses with place-based delivery models. We use a problem-solving approach to tailor our responses to the issue at hand, whether this is caused by an individual or by groups of people causing nuisance.

Using this problem-solving approach we are able to respond appropriately with a number of interventions. Aside from legal powers, partner agencies work together to deliver culturally sensitive mediation interventions, including restorative justice approaches, which guide the offender to address their behaviour and the impact this has on their victims.

### **Over the last three years our successes include:**

- We ran seasonal campaigns such as Safe 4 Summer, Op Treacle and Darker Nights. The Safe 4 Summer partnership approach aims to keep people of all ages safe whilst addressing community concerns about youth-related crime and anti-social behaviour. During the summer of 2022 there was an 18% reduction in anti-social behaviour incidents.
- We have worked to support local holiday activities, including continuing safe delivery during Covid periods. Since then we resumed face to face delivery in the parks and open spaces, delivering small group and outdoor activities.
- In the summer of 2022, we ran engagement activities for nearly 100 disengaged young people who were identified as being at increased risk of offending.

- We engaged 15 vulnerable young people at risk of or already in the criminal justice system in the Navigators 121 summer programme.
- The police and the council have conducted regular knife sweeps in hotspot areas and parks.
- The police have invested more staff into their Neighbourhood Teams to focus their activities on neighbourhood issues and reducing anti-social behaviour.
- The neighbourhood teams, in conjunction with housing providers, have developed bespoke plans to reduce anti-social behaviour which include plans to reduce off road bike nuisance, youths causing annoyance, fireworks misuse, street drinking and noise/neighbour disputes.
- Housing Providers continue to use a range of legal and non-legal remedies such as warning interviews and injunctions to stop anti-social behaviour.
- Police and council licensing teams have worked closely together to hold licensees to account, to challenge new licenses where necessary and to ensure that robust licence conditions are met.
- The council identified fly tipping offenders and issued on average 14 Fixed Penalty Notices each year.
- We established The Den at Walkden Town centre offering young people a youth facility with football cage, boxing opportunities, gaming and more.
- Greater Manchester Fire and Rescue Service co-funded with the council to put on organised bonfire events to reduce anti-social behaviour.

**Over the next three years we will:**

- Continue with a programme of seasonal campaigns such as Safe 4 Summer, Op Treacle and Darker Nights.
- Maintain youth sessions with partners to engage young people in alternative youth provision and to reduce anti-social behaviour.
- Target perpetrators of anti-social behaviour through our neighbourhood community safety referral teams and also through developing closer links with schools and social housing providers.
- Continue to implement our multi-agency neighbourhood problem solving model.
- Enforce against environmental crime offenders including on the spot penalty notices and overt and covert operations.
- Increase the number of temporary deployable CCTV cameras at fly-tipping 'hot spots' throughout the city and work closely with the Council's CCTV team to secure best evidence.
- Run a programme of work to deploy offenders on community payback schemes to assist with community clean-ups.
- Make full use of our licensing laws, including health and safety legislation, to improve the management of licensed premises.
- Continue to work in communities to support and deliver festivals which strengthens and engages communities.
- Upgrade the pavilion on Peel Park which will complement the new facilities which have delivered including the new state of the art bike track and Muga (multi use games area)
- Create a Pump track in Cadishead Park which will encourage children/young people from all backgrounds to socialise and participate in outdoor activity.
- The Fire and Rescue Service will continue to use "Wheelie bin sticker" in areas where there has been high levels of secondary fires involving wheelie bins.
- Each of the five Fire Stations in Salford will host an open day and engage with over 1000 individuals in relation to fire safety at each event.

- Fire Protection teams will work in partnership and issue Prohibition Notices where required.
- The Fire and Rescue Service will build on the successful FIRESMART programme aimed at young persons with “fire setting tendencies”.

## Building resilient communities

Our vision for Salford is a city where everyone can participate in building strong, resilient and spirited communities and achieve their dreams and aspirations whatever background they come from. Salford will be an equal opportunities city where everyone has the same life chances and can thrive regardless of their age, race, gender, faith, disability, class and sexual orientation. We want Salford to be a safe, welcoming and prosperous place.

Community cohesion builds strong and safe communities. In its simplest form, community cohesion is about people from different backgrounds getting on with each other, people contributing to how their community runs and people in the community having a sense of belonging. At its core is how all people can interrelate with each other in a positive, respectful and meaningful way.

Since the last strategy, a number of factors have impacted on community cohesion including:

- The UK leaving the EU and the challenges and opportunities this brings,
- Covid-19 and the impact on communities and services,
- The growth of social media and the ability to connect with people online,
- Terror attacks and groups exploiting grievances, vulnerabilities and public opinion,
- The continuing challenges of inequality, discrimination and poverty.

We recognise that our communities are changing and we will support wider partnership working to integrate communities and promote community cohesion and sustainability. We will continue to develop opportunities for the people of Salford to gather together socially and get to know and understand each other.

We monitor community tensions in part through the GM Perceptions Survey, which asks residents if they agree that their local area is a place where people with different backgrounds get on well together. Over the last three years, the percentage of people in Salford who agree this has fallen slightly from 75% to 69%, compared to the Greater Manchester rates of 75% and 73%.

It is important that the public have the confidence to come forward and report hate crime in the knowledge that this will be taken seriously and dealt with. Hate crime is an offence against an individual motivated by race, religion or faith, sexual orientation, disability, gender or gender identity and has a profound negative effect on people's confidence and feelings of safety. As a partnership we have worked hard to increase reporting of these crimes, working closely with third party reporting centres and wider community organisations to support people and to improve our responses to victims. We receive on average 1,000 reported hate crimes in the city each year.

We also work with the Home Office to ensure we are implementing the government's counter terrorism strategy, to protect against terrorism and domestic extremism. We work with our communities to gather information to protect the public from the minority who may intend to do us harm, and to protect vulnerable individuals who may be influenced by extremist and terrorist ideology. Relative to population size, Salford has the 4<sup>th</sup> highest referral rate into the Prevent programme amongst the 10 local authority areas in Greater Manchester.

It is important that there is a two-way exchange of information about issues and concerns between agencies and the public. People need information about what we are doing to tackle local issues of community safety and we need to understand issues and tensions in the community. We will have this dialogue with our residents through our established

neighbourhood community committee structures and by working with the VOCAL Community Safety Forum.

We work with our Greater Manchester colleagues to produce a consistent approach to building strong resilient communities. Salford's Community Cohesion Strategy, Hate Crime Plan and Prevent Action Plan align with the GMCA Standing Together Plan, Greater Manchester Strategy and Greater Manchester Hate Crime Plan.

**Over the last three years our successes include:**

- The Spirit of Salford Awards continue to be delivered every two years with over 30 community groups and members recognised.
- We have developed opportunities for people to get together and help to build safer and stronger communities, via faith forums, neighbourhood-based community committees, resilience forums and with young people through the Youth Council and Fight For Change Council.
- We have implemented our cohesion communications plan, which has improved tensions reporting, training take up and trust building between the statutory agencies and community partners.
- Implemented the Hate Crime Plan and improved communications with communities using community newsletters, digital media and written information in a range of community languages to encourage reporting of hate crime.
- Implemented the Prevent Plan to reduce the harm and risk of individuals becoming involved in terrorist and extremist behaviours and regularly distribute a newsletter.
- We distributed a newsletter and a communities handbook about community responsibilities under the Prevent and community cohesion agendas to over 150 school and community venues.
- We have developed a tensions monitoring system where community leaders can report in formally and informally any tensions within communities.
- We worked with the VOCAL VCSE Voice & Influence Forums, Muslim and Jewish Forum and community committees to listen to the views of people living, working and being educated in Salford.
- Engaged with schools through the Show Racism the Red Card staff programme and with religious communities to provide support such as through the Home Office Places of Worship security scheme.

**Over the next three years we will:**

- Provide communities with clear information on how they can report crimes, hate crimes, extremism and exploitation within their neighbourhoods.
- Work in partnership with Greater Manchester Victims' Services, to ensure that all victims of crime in Salford are offered support - whether they choose to report their crime to the police or not.
- Provide opportunities for residents and organisations to come together to discuss cohesion issues and develop place-based solutions to local issues in their community.
- Continue to strengthen the partnership response to community tensions, recognising and responding early to avoid escalation.
- Continue to support people vulnerable to being radicalised through our multi-agency channel process.
- Ensure local or national initiatives tackling discrimination and inequality are supported and promoted through a city wide and neighbourhood system change.
- Deliver communications to tackle fake news and conspiracy campaigns where necessary.



- Continue in partnership with the Salford mosques to support Eid activities across the city.
- Revise the partnership Hate Crime plan for 2024 – 27, through community consultation.
- Continue to promote hate crime awareness in Salford's communities through partnerships and a range of communication methods.
- Expand the hate crime Bystander programme, encouraging community members to stand up to and report hate crime in safe ways.
- Incorporate the results of research into plans for hate crime reporting centres.
- Further expand training and development for reporting centres, ensuring support for victims in all communities.
- Promote education settings further uptake of programmes that promote respect and understanding of hate crime.

## Protecting vulnerable people

The measure of a place that's good to live in is how well we can support and protect our most vulnerable citizens. We work closely with the Salford Safeguarding Boards to protect people from abuse and neglect and to keep them safe.

We take our responsibility to protect our more vulnerable members of the community from harm very seriously. Preventing domestic abuse is a priority for the city. Domestic abuse includes violent, coercive behaviour, and can include emotional, physical, psychological, financial and/or sexual abuse. Forced marriage, female genital mutilation and so-called honour-based violence are also addressed within our domestic abuse priorities.

Domestic abuse has devastating effects of men, women and children. It is estimated that one in four women will experience domestic abuse in their lifetime, and one in seven men. Over the last three years recorded domestic abuse incidents and crimes in Salford have increased year on year and Salford has the second highest incident rate in Greater Manchester.

Abuse can begin in pregnancy and can escalate if there is already domestic abuse within the household. Around 30% of domestic abuse begins in pregnancy, and between 40-60% of women experiencing domestic abuse are abused during pregnancy.

The long-term impact of domestic abuse on children and young people is recognised and addressed through early referral via The Bridge Partnership safeguarding hub to support services. Operation Encompass is fully embedded, with schools being notified overnight if children are present when the police have responded to a domestic abuse call out so that the school can offer the right support to the child the next day. The Safe in Salford partnership also supports children and young people displaying harmful behaviours towards their parents/carers, intimate ex-/partners or siblings, or harmful attitudes linked to romantic and familial relationships.

There is an emerging picture that long term and entrenched patterns of domestic abuse are seriously impacting on older people's wellbeing and we will focus on providing specialist support to these victims.

In 2021 we commissioned the Safe in Salford Service, a partnership between Salford Foundation, Pankhurst Trust (Manchester Women's Aid), TLC: Talk, Listen, Change (TLC) and Trafford Domestic Abuse Service (TDAS) to provide a whole system response that provides support to victims, children and young people and delivers behaviour change programmes for perpetrators. This is driving transformative change in the services we offer. Last year, the service received over 3,000 referrals for its services.

The partnership also took on the new duty in the Domestic Abuse Act 2021, which places a statutory duty on tier one local authorities to provide support to victims of domestic abuse and their children within refuges and other safe accommodation. To meet the new duty, we established the DA Housing Advisory Group to oversee the development of DA Safe Accommodation Strategy and delivery plan.

We work in partnership with the respective safeguarding boards to support and protect vulnerable children and adults who are at risk of exploitation in all its forms. This is a multi-agency response focusing on protecting those at risk from sexual and criminal exploitation, and modern slavery.

We are aware of the harmful impact of misogynist and extreme social media platforms, particularly on young men and boys and the imperative need to tackle violence against women and girls.

We recognise that the misuse of drugs, both illegal and prescribed, and alcohol have a detrimental effect on people's mental and physical health as well as their financial stability. We will ensure that all people who need support have access to drug and alcohol preventative and recovery services so that they are protected from harm and can lead a safe and stable life. We will continue to target those young people most at risk of developing substance misuse problems in the future to keep them safe from harm.

We also recognise that older people and people with mental health issues can be vulnerable and we will target specific community safety initiatives to protect them.

Many vulnerable residents of Salford are housed in the private rented sector and the poorest standards of housing are also found in this sector. The council has a well-established private sector housing team which targets rogue landlords and operates in partnership with other agencies to improve standards.

People can also be vulnerable because of economic inequality, as the effects of austerity measures and cuts in public services impact negatively on the poorest families. These families can then find themselves in a cycle of debt and victim to loan sharks and aggressive debt collection methods and exposed to the risk of becoming involved in criminal activity. We will work in partnership to break this cycle as part of delivery of the Tackling Poverty Strategy.

**Over the last three years our successes include:**

- Instigated an emergency Domestic Abuse Covid Delivery Plan which ensured we could address the rising risks and challenges for the critical period May 2020 – May 2021.
- Commissioned a whole system domestic abuse support service which provides appropriate support to victims, therapeutic support for children and behaviour change programmes for perpetrators.
- Developed and published the [DA Safe Accommodation Strategy](#) to deliver the new statutory duties embedded in the DA Act 2021.
- Set up a complex repeat cases problem solving meeting to run alongside case management meetings (MARAC) to reduce repeat victimisation.
- Significantly improved the training offer across all agencies in partnership with the new commissioned Safe in Salford service.
- Transformed the support offer to children and young people who have been affected by domestic abuse.
- Developed targeted preventative programmes for young people identified as at risk victims or using harmful behaviours.
- Developed and published the [FGM Assessment Toolkit and Guidance](#).
- The Fire and Rescue Service conducted over 2,500 Home Fire Safety Assessments (HFSAs) visits to vulnerable residents in 2022/23,
- We delivered a 'Fresh Start' substance misuse intervention programme providing early help services to young people with a focus on drugs and alcohol misuse, adverse childhood experiences, mental health, improved relationships and trauma responsive activity.
- Partnership work continues to protect vulnerable people support individuals at risk of cuckooing.

- Schools Engagement officers regularly provide updates to local schools and work with hard-to-reach groups to engage in key messaging and targeted action, where appropriate.
- We delivered a virtual decisions interactive program within 11 Salford schools, reaching over 660 young people. This programme uses the science of adolescent decision-making to create immersive virtual reality experiences that tackle gang culture, youth violence and risk-taking behaviour.
- In neighbourhoods we have developed local problem-solving approaches to support victims through the multi-agency community safety referral teams.

**Over the next three years we will:**

- Continue to develop the specialist domestic abuse support services to deliver effective interventions for victims and perpetrators.
- Refresh the Domestic Abuse Safe Accommodation Strategy and commission services that support our priorities.
- Review our domestic abuse case management processes and implement MARAC review recommendations.
- Embed learning from Domestic Homicide Reviews into partnership policy and practice.
- Develop a Salford and GM wide model around working with communities to change culture and build resilience.
- Develop communication strategies to effectively challenge attitudes to violence against women and promote positive masculinity.
- ForHousing will continue to progress the DAHA (Domestic Abuse Housing Alliance Accreditation) which is the UK benchmark for how housing providers should respond to Domestic Abuse in the UK. By becoming DAHA Accredited, Housing Providers and services are taking a stand to ensure they deliver safe and effective responds to domestic abuse.
- Target activity to address negative influences on young people from social media influencers who promote violent and misogynist views.
- Work with local community based 'By and For' services to enhance culturally appropriate emotional support and counselling for victims.
- Work in partnership with safeguarding agencies to protect vulnerable victims of exploitation.
- Deliver the findings of the Salford Foundation/Unlimited Potential 'Positive Masculinity' project.
- Strengthen partnership responses to address the impact that drugs and alcohol play in the exploitation of vulnerable children, young people and adults including domestic abuse, violent crime, sexual offences, child sexual exploitation and modern-day slavery.
- Increase drug and alcohol treatment capacity and wrap around support for people sleeping rough (or those at risk of sleeping rough), including those with mental health problems.
- Embed the 'Right Care, Right Person' policing model to ensure that individuals receive the right support by the right organisation, at the earliest opportunity.
- GMFRS will undertake Home Fire Safety Assessments (HFSA) for the most vulnerable, and at highest risk of fire based on a triaged risk score and carry out Priority HFSA's for people at higher risk of fire through threats of arson or fire setting.
- Continue to use local problem-solving approaches to support victims through the multi-agency community safety referral teams.

## Reducing Offending

Reducing re-offending and reducing the harm caused by offenders to members of the public and preventing young people entering the criminal justice system are priorities for the city and partner agencies.

There have been significant structural changes to Probation services over the last three years. In June 2021 all probation services moved back to National Probation Service oversight and the Greater Manchester Probation Service was formed. Throughout this transition period, the service has continued to deliver against the delivery plan to reduce reoffending, protect the public and reduce the impact on victims.

The Covid-19 pandemic significantly impacted on the Criminal Justice system as court proceedings halted and backlogs rose. The pandemic also saw a national pause to Drug Rehabilitation Requirements, however, Probation services are now focussed on building this back. In the last 12-months, 42 Drug Rehabilitation Requirements were sentenced at Court which is in line with expectations.

The pandemic also significantly impacted the ability to deliver Unpaid Work programmes and probation services have worked hard to address the backlog. In Salford, the offer is now over 36,500 hours a year. Offenders also receive support to access legitimate training and employment opportunities.

The Greater Manchester Probation Service will continue to strengthen integrated offender management arrangements to manage offenders and their offending behaviour. A key objective for this strategy is to rehabilitate offenders focusing on the eight key themes that impact offending behaviour.

We will ensure there is robust management of offenders to ensure that offender risk is effectively managed and that victims are protected. This approach enables us as a partnership to focus on helping offenders to be rehabilitated and be constructive members of their communities but also manage and reduce the risk posed by them.

We also work proactively with our children and young people to divert them away from anti-social behaviour and offending to prevent them entering the criminal justice system. Salford is ranked second highest in Greater Manchester for the rate of First Time Entrants to the criminal justice system. After a period of decrease in previous years, we saw an increase in First Time Entrants in 2022- 23 corresponding with an increase in police arrest activity.

The Youth Custodial Sentences rate stands at 0.32 per 1,000 population of 10 – 17-year-olds. Salford's custody data is the biggest challenge with the figure above that of the England and Wales average, Greater Manchester average and our YOT Family. The reoffending rate is 30.1% based on latest published data, this is lower than the England and Wales average and our YOT Family.

Where young people do enter the criminal justice system our Youth Justice Service will work intensively with children and young people to rehabilitate them and divert them away from crime. We will also focus interventions to protect young people who are at risk of becoming involved with or exploited by gangs.

We recognise that there are children and young people who are at risk of perpetrating or being a victim of violent crime because of peers, associates or family members involved in gangs, organised and violent crime. They will also be at risk of having access to and carrying weapons such as knives, and getting involved in anti-social behaviour or criminal activity.

We will take a robust preventative approach to protect and divert these children and young people.

We have pioneered restorative justice approaches in the city which ensure that offenders take responsibility for the harm they cause to victims and the community and we will continue to develop this model.

**Over the last three years our successes include:**

- We successfully delivered the Unification programme which dismantled the Transforming Rehabilitation agenda of 2014 and brought all probation services back into the new Greater Manchester Probation Service.
- The Probation Service has successfully launched the GM Integrated Rehabilitation Services offer, which delivers vital intervention with offenders to reduce their risk of reoffending and harm through provision including the Salford Foundation Together Women Project and the Welfare Hub.
- We implemented the Youth Crime Prevention Plan to reduce the number of children and young people becoming involved in the youth justice system.
- We introduced the Young Person's Serious Offence Review Pathway which help us to learn from serious incidents and improve practice.
- We embedded the Greater Manchester Restorative Justice Service to provide and promote the RJ offer to victims and offenders in both out-of-court and post-conviction cases.
- Community Safety Referral Teams have been embedded in neighbourhoods to address individuals and families causing harm to the community, providing wraparound support where relevant and punitive enforcement where necessary.
- We delivered the Community Payback Spring Clean as part of the national Keep Britain Tidy campaign each year. Last year, the Unpaid Work team and over 50 people on probation collected over 140 bags of waste and litter with around 100 of those bags going to recycling.
- The Football Training project in association with the Twinning Project enabled people on Probation Level 1 to receive accredited training in football coaching and a pathway on completion of the training to coaching opportunities in the community.
- We implemented Choose to Change and Turnaround for young people, which has increased impetus around prevention and diversion.
- We delivered 'Build Salford' which saw 15 young people successfully into employment including apprenticeships. Build Salford has supported over 100 young people with complex barriers including low academic attainment, poor experience of education whilst at school, mental health, long term unemployment, or at risk of criminal activity over the past 7 years into the construction industry.
- The YJS have an established diversion and out of court disposal process to prevent children and young people from receiving a custodial sentence and to reduce reoffending.

**Over the next three years we will:**

- Deliver on the outcomes of the Salford Reducing Reoffending Plan including dealing more effectively with mentally disordered offenders.
- Probation and Youth Justice Service will deliver on the 'Care Experienced Matters' framework.
- Embed the Integrated Offender Management offer to protect communities.
- Continue to work alongside partners to improve the accommodation, employment, education and training offer to those leaving prison and on community sentences.

- The YJS prevention team will continue to roll out structured group-work programmes in primary and secondary schools identified as having the greater level need.
- Continue to develop a high-quality Community Payback Service to ensure those who damage the community of Salford make reparation.
- Continue to deliver 'Build Salford' – an employment and training programme for young people delivered by a partnership of construction employers and local social housing providers in partnership with Salford City College and the council.
- Set up a Foodbank within the Salford Probation Office that people on probation can access. Our Placement Coordinators will be reaching out to local Foodbanks and charities we work with to keep it replenished. We hope to use food grown on allotments we work on as part of food packages for people on probation.
- GMFRS has reviewed the Firesmart programme and will have new dedicated Prevention Education staff employed to deliver Firesmart.
- GMFRS Prevention Education staff will continue to carry out targeted school visits to deliver fire safety awareness education.

## Measuring our performance and overseeing our resources

Monitoring and overseeing the partnership's performance is the responsibility of the Community Safety Partnership Board. We have developed a performance management framework that will inform the partnership and track performance against priorities, enabling corrective action to be taken and ensuring accountability.

The board will have oversight of the collective performance of the partnership and ensure that we have the correct operational and strategic groups in place to drive the delivery of the respective objectives in this strategy. The board has a performance and improvement board to scrutinise and support the work of the operational and strategic groups.

Our operational structure will be made up of both city wide and neighbourhood based multi-agency tactical tasking and co-ordinating (doing) groups that support the board to achieve its aim and priorities by reactively managing performance and risk in order to bring about reductions in community safety issues in the short term. Our operational structure will also include community safety referrals teams in each of the neighbourhoods.

Our strategic structure will be made up of multi-agency thematic delivery groups that support the board to achieve its aims and priorities by proactively managing performance and risk in order to bring about reductions in community safety issues in the medium to long term. Each thematic group will have a delivery plan.

Agencies that are part of the Community Safety Partnership will commit their collective resources to address the priorities identified in this plan. The Community Safety Partnership will maximise the potential for attracting external funds to the city by proactively applying for these funds and collectively agreeing their use in line with this plan.

We will conduct an annual assessment and improvement plan to ensure the partnership is meeting its statutory obligations and remains a fit for purpose partnership.

### **Working in partnership**

Community safety share cross-cutting themes with other safeguarding partnerships, and we share an Inter-Board Protocol which describes the relationship between the Community Safety Partnership, Adult Safeguarding Board, Health and Wellbeing Board and the Safeguarding Children Partnership.

As a city, we work closely with the Greater Manchester Combined Authority to put in place collaborative responses to mutual threats and to ensure the most effective use of our combined resources. This includes collaborative working with the Greater Manchester Deputy Mayor's office to deliver our shared community safety objectives.

We also have a close working relationship with our neighbouring local authorities and collaborate with them and national agencies on cross-border issues of mutual interest, such as better business compliance in the Cheetham Hill area, and working with our Jewish community in the Broughton area.

We will also continue to work closely with partners across the city region to deliver public service reform and devolution objectives. In doing so, we will apply the underlying principles of:

- A new relationship between public services and citizens, communities and businesses that enables shared decision making, democratic accountability and voice, genuine co-production and joint delivery of services. Do with, not to.



- An asset based approach that recognises and builds on the strengths of individuals, families and our communities rather than focussing on the deficits.
- Behaviour change in our communities that builds independence and supports residents to be in control.
- A place based approach that redefines services and places individuals, families and communities at the heart.
- A stronger prioritisation of wellbeing, prevention and early intervention.
- An evidence led understanding of risk and impact to ensure the right intervention at the right time.
- An approach that supports the development of new investment and resourcing models, enabling collaboration with a wide range of organisations.

### **The responsibilities of the people of Salford**

It is the duty of all citizens to play their part in building safer, stronger more resilient communities. Many community members do and will continue to contribute by reporting community safety issues to criminal justice agencies, and by taking responsibility for their personal safety and the safety of others. Other community members will be supported and encouraged to participate in building better communities.

We will support residents to strengthen voluntary participation in community safety and environmental improvement initiatives.

We will make use of developing technologies to improve communication and to encourage reporting of crimes and sharing of information.

It is vitally important that communities are enabled to find their voice and participate in providing solutions to problems and to shape stronger and more cohesive neighbourhoods.

We will build our relationship with citizens and communities, based on mutuality and co-operation and explore opportunities for co-design and co-production of sustainable solutions.

We will regularly consult with our communities and measure perceptions of crime and disorder and feelings of safety, alongside other measures, to test that the work we are doing is making a real difference and achieving our overarching aim to build safer, stronger, more resilient communities and reduce the fear of crime.

## Partnership Performance Framework

The following table sets out the proposed range of indicators which will measure the Partnership's success in achieving its priorities. This range of indicators contains both quantitative and qualitative data that taken in totality will give the Community Safety Partnership a rounded view of its success. The table is subject to change from time to time, in response to changes in national policy or guidance or the performance reporting regimes of individual member agencies of the Partnership. Targets and desirable outcomes will be agreed annually or as required.

| No.  | Driving Down Crime  | Data            |
|------|---|-----------------|
| 1.1  | Total number of all crimes recorded in the city   | Data accessible |
| 1.2  | Total number of victim-based crimes recorded in the city  | Data accessible |
| 1.3  | Total number of stealing based crimes recorded in the city  | Data accessible |
| 1.4  | Total number of violent crimes recorded in the city (violent crime)   | Data accessible |
| 1.5  | Total number of serious violent crime recorded in the city (violent crime)  | Data accessible |
| 1.6  | Total number of firearms discharges recorded in the city (violent crime)  | Data accessible |
| 1.7  | Total number of offences for supply/trafficking, supply with intent or the production of drugs recorded in the city | Data accessible |
| 1.8  | Total number of knife crimes recorded in the city   | Data accessible |
| 1.9  | Total number of admissions to hospital for assault with sharp object (violent crime)                                | Data accessible |
| 1.10 | Total number of admissions to hospital for violence (violent crime)   | Data accessible |

| No. | Tackling Anti-Social Behaviour  | Data            |
|-----|---|-----------------|
| 2.1 | The number of anti-social behaviour incidents recorded by police                  | Data accessible |
| 2.2 | The number of criminal damage and arson crimes recorded by the police in the city | Data accessible |
| 2.3 | The number of deliberate secondary fires recorded by the fire service in the city | Data accessible |
| 2.4 | The number of deliberate primary fires recorded by the fire service in the city   | Data accessible |
| 2.5 | The number of accidental dwelling fires recorded by the fire service in the city  | Data accessible |

| No. | Building Resilient Communities   | Data                     |
|-----|--|--------------------------|
| 3.1 | The percentage of people who strongly or tend to agree that the community safety partnership is dealing with community safety issues in their local area | Data accessible - Survey |
| 3.2 | The percentage of people who say they feel very or fairly safe in their local area.  | Data accessible - Survey |

| No. | Building Resilient Communities   | Data                     |
|-----|--|--------------------------|
| 3.3 | How safe do you currently feel when out and about anywhere in the Borough of Salford, away from your local area?                                     | Data accessible - Survey |
| 3.4 | The percentage of people who strongly or tend to agree that their local area is a place where people with different backgrounds get on well together | Data accessible - Survey |
| 3.5 | The percentage of people who strongly or fairly agree they feel they have a say about what happens in their local area                               | Data accessible - Survey |
| 3.6 | Reports of hate crime  | Data accessible          |

| No. | Protecting Vulnerable People  | Data            |
|-----|---|-----------------|
| 4.1 | Domestic abuse incidents recorded in the city   | Data accessible |
| 4.2 | Domestic related crime recorded in the city (violent crime)                                       | Data accessible |
| 4.3 | The number of sexual offences recorded in the city (violent crime)                                | Data accessible |
| 4.4 | The number of safe & well visits carried out to vulnerable people in Salford                      | Data accessible |
| 4.5 | Number of adult drug users (all drug types) recorded as receiving treatment                       | Data accessible |
| 4.6 | The number of substance misusing young people (under 18 yrs) to have received effective treatment | Data accessible |
| 4.7 | The number of clients to have received effective treatment for alcohol misuse                     | Data accessible |
| 4.8 | The rate of hospital admissions per 10,000 for alcohol related harm                               | Data accessible |
| 4.9 | The proportion of all drug users who demonstrate substantial treatment progress                   | Data accessible |

| No. | Reducing Offending   | Data               |
|-----|--|--------------------|
| 5.1 | The level of re-offending by young people  | Data not available |
| 5.2 | The number of young people who are first time entrants to the youth justice system   | Data accessible    |
| 5.3 | The percentage of 16–18-year-olds not in education, employment or training (NEET)  | Data accessible    |
| 5.4 | Numbers of custodial sentences as a proportion of the overall number of young people's convictions   | Data accessible    |
| 5.5 | The percentage of young offenders engaged in suitable education, employment or training  | Data accessible    |
| 5.6 | An Increase in appropriate referrals to the relevant agencies e.g. bridge, early help support  | Data accessible    |
| 5.7 | Children and young people attend the right provision at the right time, contributing towards Improved school attendance and reduced numbers of exclusion | Data accessible    |

| No.  | Reducing Offending   | Data                                       |
|------|--|--|
| 5.8  | Sex Offender Treatment – The proportion of offenders convicted of sexual offences that complete a targeted intervention by sentence termination as Unified Service   | Data accessible                            |
| 5.9  | Domestic Violence Accredited Programme Completions   |  |
| 5.10 | Accommodation – The proportion of offenders in settled accommodation at termination of sentence as Unified Service <ul style="list-style-type: none"> <li>• Housed on release – target 90%</li> <li>• Settled accommodation after 3 months – target 80%</li> </ul> | Data accessible                            |
| 5.11 | Employment - The proportion of offenders in at least 16 hours employment at termination of sentence <ul style="list-style-type: none"> <li>• Employment 6-weeks post release – target 20%</li> <li>• Employment at 6-months – no national target set.</li> </ul>   | Data accessible                            |
| 5.12 | Re-offending rate of people subject to probation supervision.  | Currently not available due to unification |
| 5.13 | Completion of Community Orders and Suspended Sentence Orders – Percentage of completions of Community Orders and Suspended Sentence Orders in a month which were positive .  | Data accessible                            |
| 5.14 | Number of cases at MAPPA <ul style="list-style-type: none"> <li>• MAPPA Level 1</li> <li>• MAPPA Level 2</li> <li>• MAPPA Level 3</li> </ul>   | Data accessible                            |

## List of partners

This list of partners is not exhaustive. We welcome new partners who can contribute to crime and disorder reduction activity.

Crown Prosecution Service  
Forest Bank Prison  
ForHousing  
Greater Manchester Ambulance Service  
Greater Manchester Chamber of Commerce  
Greater Manchester Fire and Rescue Service  
Greater Manchester Mental Health Services  
Greater Manchester Police – Salford Division  
HM Prison Service  
Manchester and Salford Magistrate's Court  
National Probation Service  
NHS GM Integrated Care Board  
Northern Care Alliance (Salford Royal Foundation Trust)  
Pendleton Together  
Public Health England  
Registered Social Landlords  
Salford City Council  
Salford Community and Voluntary Services  
Salix Homes Limited  
Transport for Greater Manchester  
University of Salford  
Victim Support and Witness Service  
Youth Offending Service

## Useful contacts:

Information about neighbourhood policing, local crime data and hate crime reporting centres can be sourced on the [Greater Manchester Police website](#) and on the government [crime mapping website](#).

Information about the work of the Community Safety Partnership can be sourced at <http://www.salford.gov.uk/crime-reduction-and-emergencies/>.

Information about all the partnership working in Salford can be sourced at [www.partnersinsalford.org](http://www.partnersinsalford.org)

Information about the Office of the Greater Manchester Police and Crime Commissioner can be found at [www.gmpcc.org.uk](http://www.gmpcc.org.uk).

For up to date news our social media channels are:

### **Salford City Council**

Twitter

@SalfordCouncil

@MayorofSalford

Facebook

[www.facebook.com/SalfordCouncil](http://www.facebook.com/SalfordCouncil)

[www.facebook.com/SalfordCityMayor](http://www.facebook.com/SalfordCityMayor)

### **Greater Manchester Police**

Twitter

@gmpolice

@GMPSalfordCen

@GMPSalfordWest

@GMPSalfordSouth

@GMPSalfordEast

Facebook

[www.facebook.com/GMPSalfordEast](http://www.facebook.com/GMPSalfordEast)

[www.facebook.com/GMPSalfordWest](http://www.facebook.com/GMPSalfordWest)

[www.facebook.com/GMPSalfordSouth](http://www.facebook.com/GMPSalfordSouth)

[www.facebook.com/GMPCadisheadIrlam](http://www.facebook.com/GMPCadisheadIrlam)

## How to report crime and anti-social behaviour

### To the Police:

101 is the police non-emergency telephone number. Use this to report, for instance:

- A crime that has already happened
- Getting crime prevention advice
- Giving police information about crime in your area
- Contacting local officers or,
- Any other non-emergency

Using 101 for situations that don't require an immediate police response will help to make sure 999 calls can be dealt with speedily.

Alternatively, incidents/crime can be reported online at [www.gmp.police.uk](http://www.gmp.police.uk).

**Remember - In an emergency, where there is a threat to life or a crime in progress, always call 999.**

Information about crime can be reported anonymously to the independent charity, Crimestoppers on 0800 555 111 or online at <https://crimestoppers-uk.org/>.

### To the council:

Salford City Council, Salford Civic Centre, Chorley Road, Swinton, Salford, M27 5AW

[How to contact us • Salford City Council](#)

You can report anti-social behaviour or environmental crime such as litter and fly tipping, graffiti, dog-fouling through <http://www.salford.gov.uk/report-it/>.

### To your social housing provider:

Tenants can report anti-social behaviour by contacting their housing provider.

### ForHousing

Email: [hello@forhousing.co.uk](mailto:hello@forhousing.co.uk)

Website: <https://www.forhousing.co.uk/antisocial-behaviour>

Tel: 0300 123 5522

Letter: Community Safety Team, 52 Regent Street, Eccles, Manchester, M30 0BP.

In person at any area office.

### Salix Homes

Email: [enquiries@salixhomes.co.uk](mailto:enquiries@salixhomes.co.uk)

Website: <https://www.salixhomes.org/>

Tel: Freephone 0800 218 2000

Letter: Diamond House, 2 Peel Cross Road, Salford, M5 4DT.

In person at Diamond House.

### Pendleton Together

Website: <https://www.pendletontogether.co.uk/get-in-touch/>

Tel: 0300 555 5557

In person at Brotherton House, Loganberry Avenue, Salford, M6 5UX.